

25th August 2022

Letter of Recommendation

To whom it may concern,

It is with great pleasure that I write this recommendation for Charlotte Cuffling, who has been my Sole Stewardess onboard the Sailing Yacht, Ocean Seven, for the past 4 months (+2 months in dry dock).

Following the swift departure of my previous Stewardess, Charlotte responded to an advert whilst looking for work in the South of France. To my amazement, the tenacity and personal drive which she demonstrated during her interview paid off and her promise to be onboard Ocean Seven (Nassau) within 24 hours was 100% realised.

From the moment Charlotte stepped onto the yacht, she grasped every opportunity to impress and deliver amazing service. For a Stewardess, new to this environment, her levels of determination and energy were remarkable. Charlotte did not have a hand over from the previous Stewardess, so she had to learn the ropes very quickly for the fast-paced charter season.

Charlotte's main responsibilities were contained to the interior of the yacht, where she was fully accountable for the housekeeping and detailing of 4 double cabins (up to 8 guests) and for the service excellence of all meals, drinks & cocktail provision and the detailing of all guest areas (including table setting and flower arrangements) and 48 hour turn arounds between charters. In addition to her interior responsibilities, Charlotte was also required to support other members of the crew, specifically the Deckhand during docking and anchoring manoeuvres and the Chef during busy catering periods.

Following the busy charter season in The Bahamas, Charlotte volunteered to accompany the yacht into dry dock for a 2-month period of warranty work and schedule maintenance. During this period, she undertook a full inventory stock take and a replenishment of service essential equipment, laundry / uniforms and beverages. In addition, she also conducted deep cleaning activities across the yacht and maintained the security of the boat whilst alongside.

In summary, Charlotte is an outstanding Stewardess. She is focussed, hassle free and an absolute pleasure to work with, crew and guests love her in equal measure. As such, I have no reservations in wholeheartedly recommending Charlotte for any Stewardess appointment (regardless of vessel type/size). She has got an infectious personality and a great attitude, that will see her go places in our industry. I look forward to tracking her progress and hope to work with her again, one day.

Captain Tristian Wilson
Tel: [+7 966 051-76-52](tel:+79660517652) / + 590 690 66-0041
Email: wilsontris@gmail.com

