



# CHARLOTTE CUFFLING

## STEWARDESS

### CONTACT

+1 754 284 3722

Charlottecuffling@outlook.com

Antibes, south of France  
(willing to relocate worldwide)

United Kingdom passport  
with B1/B2

### PERSONAL PROFILE

Coming from a fast-paced environment, I've thrived on the excitement of working under pressure. My experience in a busy charter program taught me the importance of teamwork, allowing us to function like a well-oiled machine to provide an exceptional guest experience. This level of excellence is something I now strive to achieve in every role I undertake.

Through these positions, I have developed a strong adaptability and the ability to anticipate the needs of both guests and my fellow team members. I take great pride in my work and enjoy using my creative flair to enhance the guest experience. As a sole stewardess, I have gained excellent time management skills, enabling me to prioritise tasks effectively and meet deadlines without fail.

My passion for life at sea is fuelled by a love of exploration and the joy of curating memorable experiences and top-tier service for guests. I also have a keen interest in wine and am currently working towards my Intermediate Wine Certificate, with the ultimate goal of becoming a certified Sommelier. As a foodie, I relish in trying new cuisines and immersing myself in different cultures and environments. In my downtime, you'll often find me at the beach, hiking or exploring new places.

### WORK EXPERIENCE

#### MY Amore | 2nd stewardess | 37m Numarine

PRIVATE/ CHARTER

OCTOBER 2024- FEBRUARY 2025

- MY Amore is a very busy private programme with two owners and a busy charter schedule.
- Accountable for delivering exceptional experiences and high-level OF service to both guests and charter clients, with charters ranging from 3 to 10 days.
- Assisted the chief stewardess with service of breakfast, lunch, dinner and canapés.
- Entrusted with Creating Wine lists with food pairing recommendations for charter clients
- Entrusted to create tablescapes, themed events and parties for guests.
- Created detailed SOPs for the crew mess and laundry.
- Assisted with inventorying the vessel.
- Entrusted with all details of crew including provisioning, uniform and crew mess.
- Relied on to assist with turn ups, turn downs and detailing of the cabins and interior.
- Assisted the Captain, broker and crew within FLIBS by giving tours to give potential charter clients and Numarine sales a taste of life on board Amore.
- Assisted the Captain, Broker and Crew during Antigua charter yacht show by crafting signature cocktails and wellness shots for brokers, whilst maintaining the interior
- Assisted with docking procedures.

#### MY Santosh | 2nd stewardess | 32m Majesty

PRIVATE/CHARTER

SEPTEMBER 2022-OCTOBER 2024

- Accountable for delivering exceptional experiences and high-level service to both guests and charter clients, with charters ranging from 3 to 20 days.
- Entrusted with creating dynamic tablescapes, beach setups, themed events and activities.
- Consistently developed and served creative daily cocktails/mocktails.
- Assisted the Chief Stewardess with service during breakfast, lunch, canapés and dinners.
- Responsible for ensuring the detailing, turn-ups and turndowns and overall maintenance of all guest cabins and bathrooms.
- In charge of laundering crew uniforms, guest linens, towels and for handling all guest laundry with care.
- In the Chief Stewardess's absence, undertook provisioning duties for both guests and crew.
- During several months in the yard, deputised for the Chief Stewardess, managing large projects, such as overseeing the transformation of the guest bathrooms, and preparing the interior for sales viewings.
- In the absence of a Chef, cooked balanced meals for the crew.

## References

**CARLA LOWE | CHIEF STEWARDESS | MY AMORE**

PHONE: +27 60 6003383

EMAIL: STEW@AMOREYACHT.COM

**MELLISA DILLION | CHIEF STEWARDESS | MY SANTOSH**

PHONE: +61406630499

EMAIL: MELISSA.G.DILLON@GMAIL.COM

**EDWEN GOMEZ | CAPTAIN | MY SANTOSH**

PHONE: +13059041034

EMAIL: CAPTAIN@MYSANTOSH.COM

**TRISTAN WILSON | CAPTAIN | SY OCEAN SEVEN**

PHONE: +590 690660041/ +79660517652

EMAIL: WILSONTRIS@GMAIL.COM

## QUALIFICATIONS

MCA STCW

ENG1

ADVANCED SERVICE

ADVANCED HOUSEKEEPING (CURRENTLY COMPLETING)

WSET 1WINE

WSET LEVEL 2 WINE (CURRENTLY COMPLETING)

MCA PDS

RYA SRC (VHF)

GUEST FOOD AND WINE

LEVEL 2 FOOD AND HYGIENE

RYA POWERBOAT LEVEL 2

• BTEC LEVEL 3 SPORT/ MANAGEMENT DBS



**MY Santosh continued | 2nd stewardess |**

**32m Majesty**

PRIVATE/CHARTER

SEPTEMBER 2022-OCTOBER 2024

- Supported the Captain, crew and charter broker during the
- Antigua Boat Show for two consecutive years. Responsible for crafting signature cocktails, for brokers, and for hosting cocktail events, and for providing a taste of the luxury lifestyle aboard M/Y Santosh.
- Assist with docking procedures and anchoring, including Med-style docking.

**SY Ocean Seven | Sole stewardess | 67ft catamaran**

PRIVATE WITH SEVEN OWNERS

MAY 2022- SEPTEMBER 2022

- Ocean Seven operated back-to-back owners' trips (time share between 7 owners) with one day turn arounds.
- Solo Stew responsible for the food and beverage service for all owners and their guests.
- curated cocktails of the day as per the owners' preferences and anticipated their needs whilst they were on board.
- Undertook the provisioning of the snacks, Alcohol and mixers for all guest trips.
- Created inventories and SOP's to be completed and recorded. Sole responsibility for all laundry without laundry machines on board.
- Responsible for all housekeeping and detailing of the interior.
- Supported the Chef during service and with preparation of Canapés, snacks and deserts.
- Assisted on Deck during docking and anchoring.
- Created activities and experience for guests to enjoy during their trip.